

# 100% Accountability | Zero Excuses

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## 100% accountability and responsibility with zero excuses...what a concept!

If everyone in your organisation took full responsibility for who they are, how they show up, what they do, and what decisions they make, imagine the level of empowerment and control you would have over the implementation of your key priorities.

<b>ACCOUNTABILITY:</b> To be answerable for something within someone's power to control and to account for it; having the obligation to report, explain or justify something.	<b>RESPONSIBILITY:</b> Taking 100% ownership for one's own decisions, words, actions, behaviours and results.
<b>INTEGRITY:</b> Keeping one's promises and doing the right thing even when it's hard (and even when no one's looking).	<b>EXCUSE vs REASON:</b> Having some level of control over what happened versus having no control over what happened.



### Who should attend?

Executive leaders, CEOs, departmental managers, business owners who know implementation could be better if people took full responsibility for their actions.



### Why attend?

- Develop clear and unambiguous agreements around what is expected to remove excuses, blame and denial
- Discover the power of questioning, rather than telling, to help people own the consequences of their behaviour
- Understand the value of positive reinforcement versus punitive criticism
- Plan and practice accountability conversations that drive behavioural change



### How will this impact our organisation?

- Improve implementation of strategic priorities as teams become more cohesive and take ownership of the work they are charged with delivering
- Reduce overruns and mistakes that impact bottom line and reputation
- Promote an organisation-wide culture of ownership and accountability - it's the building block of progress
- Embed a replicable 7-step process to deepen people's awareness of when they are out of integrity with an agreement

**DURATION:** 1 day

**CAPACITY:** 16 participants